

# Boulder Medical Center

## Pediatrics

### ERIE | LOUISVILLE

### Get to Know Us

As pediatricians, we provide healthcare to infants, children, and adolescents. We specialize in communicating with children and their parents and enjoy participating in the growth, development, and prevention of illness in children.

Our pediatric team at Boulder Medical Center—Louisville provides continuity of care so that we may develop a personal relationship with you and your child. We appreciate the trust parents place in us as their healthcare provider.

#### Meet and Greets Welcome

We offer free 15-minute “meet and greet” appointments so you can get to know the prospective provider you will be entrusting with your child’s care for years to come. Just contact reception to schedule.

#### Appointments

We offer appointments from 8:30 a.m. to 5:00 p.m., Monday through Friday. Well visits are scheduled for the first part of each morning and afternoon, leaving the last part for sick children. Seriously ill children are, of course, seen anytime.

Note that our pediatricians are booked several days in advance for routine exams, so be sure to schedule an appointment as soon as possible to avoid a longer wait.

#### Lab Tests

Boulder Medical Center—Louisville offers full laboratory services. Frequently, we can get results on the same day and report them back to you.

#### Radiology Procedures

Our radiology staff can perform most routine procedures on children, including ultrasounds and X-rays. We will inform you of the results and explain the implications for your child.

#### Emergency Care

If your child has a life-threatening problem, call 911 immediately. On weekdays before 8:30 a.m. and after 5:30 p.m., and on weekends, you can reach us by calling our answering service at 303-666-2720. If you do not receive a response within 20–30 minutes, call again to verify your phone number and ensure the message was received. If you feel your child has a problem that cannot wait, do not hesitate to call us before or after hours. If we will not be available, we will inform the answering service.

Please save phone calls about medication, feeding difficulties, behavior problems, and non-emergency medical questions for regular office hours.

#### Insurance and Billing

We accept most major health insurance plans and credit cards, and charge consistently across our pediatricians. Our patient account and insurance teams can help answer any insurance and billing questions you may have.

Please check in at the front desk before each appointment so we can make sure your insurance details are up-to-date, and take payment for any necessary co-pays.

#### Concerns

If you have concerns about our services, please speak with our team or call our patient representative at 303-440-3125. You can also submit a comment form, available at our front desk.



**Boulder Medical Center**

[bouldermedicalcenter.com](http://bouldermedicalcenter.com)

## Meet Our Pediatricians



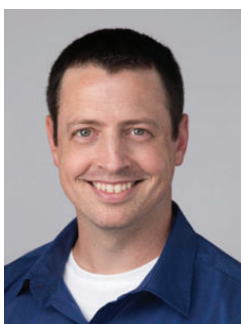
### Cheryl Cavanaugh, MD

Dr. Cheryl Cavanaugh was born and raised in Davenport, Iowa. She completed her internship and residency in Pediatrics at the University of Kentucky Chandler Medical Center. Dr. Cavanaugh has been practicing pediatrics at the Boulder Medical Center since 1997. In her spare time, she enjoys spending time with her two sons, gardening, walking/running, CrossFit training, and paddleboarding.



### Maureen Dickerson, MD, FAAP

Dr. Maureen Dickerson is a Colorado native, born in Denver and raised in the metro area. She received her medical degree from the University of Colorado School of Medicine in 1991 and completed her pediatric residency at the University of Colorado in 1994. Married with one daughter, Dr. Dickerson enjoys cooking, hiking, and volunteering at church and school in her spare time.



### Tim Jaeger, MD, FAAP, MA

Dr. Tim Jaeger grew up in two places: Berwyn, Pennsylvania, and Colorado Springs, Colorado. After graduating from Tulane University School of Medicine, Dr. Jaeger completed his pediatric training at the University of Colorado, Children's Hospital Colorado, and Denver Health Medical Center. In his free time, he enjoys working in his garden, teaching, and spending time with his family.



### Andrea Mertz, MD

Dr. Andrea Mertz is a Texas native and moved to Colorado in 2013. She received her medical degree from the University of Texas Medical School and completed her residency in pediatrics at Rainbow Babies & Children's Case Medical Center in Cleveland. Dr. Mertz is married with twin boys. She enjoys yoga, skiing, and getting outside as much as possible with her family and dogs.



### Melissa Serlen, MD, FAAP

Dr. Melissa Serlen grew up in New Jersey and received her medical degree from Vanderbilt University School of Medicine. She completed a residency in pediatrics at The Johns Hopkins Hospital and moved to Colorado in 2002. Dr. Serlen is married and has two children and two dogs. In her free time she loves to explore beautiful Colorado with her family and skiing most winter weekends.

Scan QR  
code to read  
full provider  
profiles



Call for an  
appointment:  
**303-666-2720**

#### Erie

89 South Briggs St,  
Suite 105

#### Louisville

80 Health Park Drive,  
Suite 100



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