

## Department of Pediatrics

In Pediatrics, we provide healthcare to infants, children and adolescents. As Pediatricians, we specialize in communicating with children and their parents, and enjoy participating in the growth, development, and prevention of illness in children.

At the Boulder Medical Center Avista Pediatrics, we provide continuity of care so that we may develop a personal relationship with children and their parents. We appreciate the trust parents place in us as their healthcare provider.

## Appointments

Appointments are scheduled between 8:30 a.m. and 5:00 p.m. Monday through Friday. Well visits are scheduled the first part of each morning and afternoon, leaving the last part of the morning and afternoon for sick children. Seriously ill children are, of course, seen anytime. Physicians often are booked several days in advance for routine exams. Please schedule your appointment as soon as possible so that you may choose the appointment time most convenient for you.

## Laboratory Tests

Boulder Medical Center Avista offers a full line of laboratory services.

Frequently we can obtain lab results on the same day and report them back to you.



## Emergency Care

**If your child has a life threatening problem, call 911 immediately.**

To provide your family with the most comprehensive coverage, our telephones are open from 8:30 a.m. to 5:00 p.m. Monday through Friday. Before and after that time we are available through our answering service which you can reach by calling 303-666-2720. Should you feel your child has a problem which cannot wait, do not hesitate to call the doctor even when it is not a convenient hour. We ask that you save phone calls about medication, feeding difficulties, behavior problems and non-emergency medical questions until regular office hours. If you call the answering service and you do not receive a response within 20-30 minutes, please call again to verify your correct phone number and that the message was received. In cases where we may be unavailable because of an emergency, we will inform the answering service so that you will know that we may not be able to get back to you immediately.

## Radiological Procedures

Our full-time radiology staff can perform most routine procedures on children. We offer a variety of x-ray services including ultrasound. Should your child need a radiologic procedure the doctor will inform you of the results of the tests and the implications to your child.



## Insurance and Billing

Office charges are consistent among our pediatricians. Boulder Medical Center Avista employs a full-time staff of patient account and insurance representatives to assist you with insurance questions and making payments. We accept most major health insurance plans and credit cards. In order to ensure correct billing, please remember to always stop at the front desk before your appointment to show your insurance card and make necessary co-pays.



## Comments or Concerns

Please do not hesitate to discuss with our staff any concerns you may have about physician or ancillary services. We also have a patient representative available at 303-440-3125.

In addition, we have Patient Comment Forms at the front desk located in the main lobby. You may fill these forms out at your convenience and either drop them into the comment box (also located at the front desk) or mail them to us postage free.

## Locations:

80 Health Park Drive  
Suite 100  
Louisville, Colorado 80027  
303-666-2720

89 South Briggs St  
Suite 105  
Erie, CO 80516  
303-666-2720

**Cheryl Cavanaugh, M.D.**

**Undergraduate** - University of Iowa  
Bachelor of Science degree in Microbiology  
**Graduate** - University of Iowa  
**Residency** - University of  
Kentucky Medical Center  
**Assistant Clinical Professor**  
- University of Kentucky  
**Board Certified** - American  
Board of Pediatrics  
**Member** - Boulder County  
Medical Society, Colorado  
Medical Society, American Academy of  
Pediatrics



**Maureen Dickerson, M.D.**

**Undergraduate** - Saint Mary College, Summa  
Cum Laude, Bachelor of Science degree in  
Chemistry and Biology



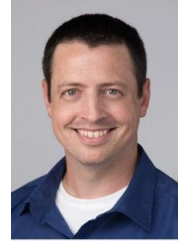
**Graduate** - University of  
Colorado  
**Pediatric Internship** -  
Children's Mercy Hospital  
- Kansas City, Missouri  
**Residency** - University  
of Colorado  
**Board Certified** -  
American Board of

Pediatrics  
**Member** - Boulder County Medical Society,  
Colorado Medical Society  
**Chairman** - Avista Department of Pediatrics  
1998-2000



**Tim Jaeger, M.D., M.A.**

**Undergraduate:** University of Notre Dame  
Bachelor of Science  
degree in Biology  
**Graduate:** UCCS  
Master's in Curriculum  
and Instruction,  
Tulane University School  
of Medicine  
**Residency:** University of  
Colorado  
**Board Certified** - American Board of  
Pediatrics  
**Member:** American Academy of Pediatrics,  
Colorado Medical Society



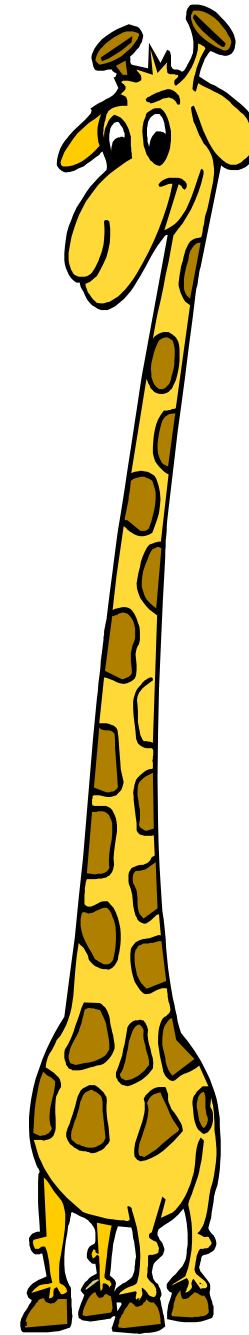
**Andrea Mertz, M.D.**

**Undergraduate** - University of Texas at Austin,  
Bachelor of Science  
degree in Human  
Development & Family  
Sciences  
**Graduate** - University of  
Texas Medical School at  
Houston  
**Residency** - Rainbow  
Babies & Children's Case  
Medical Center, Cleveland, OH  
**Board Certified** - American Academy of  
Pediatrics  
**Member** - American Academy of Pediatrics,  
Boulder County Medical Society, Colorado  
Medical Society



**Melissa Serlen, M.D.**

**Undergraduate:** Bachelor of Arts in History,  
Emory University  
**Graduate:** Vanderbilt  
University School of  
Medicine  
**Residency:** The  
Johns Hopkins Hospital  
**Board Certified:** American  
Board of Pediatrics  
**Member:** Fellow of the  
American Academy of  
Pediatrics, Boulder County Medical Society,  
Colorado Medical Society



**Welcome to  
the  
Department  
of Pediatrics  
at  
Boulder Medical  
Center  
Avista & Erie**



**Cheryl Cavanaugh, M.D.**  
**Maureen Dickerson, M.D.**  
**Timothy Jaeger, M.D.**  
**Andrea Mertz, M.D.**  
**Melissa Serlen, M.D.**

[Meet and Greets Welcome](#)

We invite you to schedule an appointment with one of our providers for a free 15 minute meet and greet. This provides you with an opportunity to meet the prospective provider you will be entrusting with your child's care for years to come.

Call us today to setup an appointment at 303-666-2720.