



Boulder Medical Center

Local, Independent, Physician-Owned Since 1949

Dear Boulder Medical Center Patient,

At Boulder Medical Center, we deeply value the trust you place in us and the longstanding relationships you have established with your physicians and care teams.

We recently learned that Colorado PERA has changed the health insurance options available to its members in 2027. Unfortunately, PERA's decision to no longer offer United Healthcare Medicare Advantage and instead offer Humana Medicare Advantage introduces benefit carriers that are not contracted with Boulder Medical Center.

We want you to know that Boulder Medical Center was not consulted or involved in these decisions, nor were we notified in advance of the changes that could affect your ability to continue receiving care from your trusted physicians.

We recognize that continuity of care matters, particularly for patients who have established trusted relationships with their physicians over many years. We are deeply disappointed that decisions made outside of Boulder Medical Center may disrupt those relationships.

What options are available to you?

If staying with your Boulder Medical Center providers is important to you, we encourage you to talk with PERA benefit representatives and explore the PERACare Medicare Companion Plan benefit as an alternative to Medicare Advantage. This plan is accepted by all Medicare-participating providers and supplements traditional Medicare coverage.

We also encourage you to contact PERA to let them know your access to Boulder Medical Center matters to you. Hearing directly from members can help benefit administrators understand how coverage decisions affect patients and their ability to choose where they receive care. We have attached a sample communication to make that outreach more convenient.

We value our relationship with you and regret the uncertainty and disruption that PERA's 2027 benefit carrier decisions have caused.

Sincerely,

Boulder Medical Center

For your convenience, we have included a sample email below that could be used in outreach to PERA benefits administrators.

Subject: Request to Reconsider Medicare Coverage Options for Boulder Medical Center Patients

Dear PERA Benefits Team,

I am writing as a PERA retiree and current Medicare Advantage plan member to express my concern about potentially losing access to my established healthcare providers at Boulder Medical Center due to changes in the 2027 PERA benefit carriers.

I am disappointed that PERA selected a Medicare Advantage coverage option that does not include my providers. This change may prevent me from continuing to receive care at Boulder Medical Center. Changing healthcare providers, particularly after years of established care, can be disruptive and stressful.

I respectfully ask PERA to reconsider the options available to members who wish to continue receiving care at Boulder Medical Center. Specifically, I encourage PERA to work with Humana and Boulder Medical Center to explore a solution that would restore access to these providers.

I value the health benefits PERA provides and hope that a solution can be found that supports both access to quality healthcare and continuity of care for retirees.

Thank you for considering my concerns. I would appreciate a response regarding what steps PERA is taking to address this situation and what options may be available to affected members.

Sincerely,

[Your Name]

[City, State]

[Email or Phone Number]